

## Quick Reference

Emergency Food  
Emergency Shelter  
Housing

Material Goods  
Temporary Financial Assistance  
Utilities Assistance

Printable PDF

## EMERGENCY NUMBERS

| LIFE THREATENING EMERGENCIES                                   |                              |
|----------------------------------------------------------------|------------------------------|
| <b>Fire ♦ Police ♦ Rescue</b>                                  | <b>911</b>                   |
| <b><u>ABUSE &amp; RAPE CRISIS SHELTER OF WARREN COUNTY</u></b> | 513-695-1107                 |
| Domestic Violence and Rape Crisis Hotline                      | 888-860-4084                 |
| <b><u>ADULT PROTECTIVE SERVICES</u></b>                        | 513-695-1423                 |
| Senior Abuse & Neglect                                         |                              |
| <b><u>AMERICAN RED CROSS</u></b>                               | 513-579-3000 or 800-255-7070 |
| Include Armed Forces Emergency Services                        |                              |
| <b><u>ATRIUM MEDICAL CENTER</u></b>                            |                              |
| 24-HOUR EMERGENCY DEPARTMENT                                   | 513-420-5017                 |
| <b><u>BETHESDA MEDICAL CENTER - ARROW SPRINGS</u></b>          |                              |
| 24-HOUR EMERGENCY DEPARTMENT                                   | 513-282-7200                 |
| <b><u>CHILDREN SERVICES 8AM-5PM</u></b>                        | 513-695-1500                 |
| Hotline for Child Abuse and Neglect                            | 513-695-1600                 |
| <b><u>CRISIS/SUICIDE HOTLINE</u></b>                           | 877-795-6333                 |
| 24-Hour Mental Health, Substance Abuse and Suicide Crisis Line |                              |
| <b><u>DRUG &amp; POISON CENTER</u></b>                         | 800-222-1222                 |
| <b><u>LAW ENFORCEMENT</u></b>                                  |                              |
| State Highway Patrol-Lebanon                                   | 513-695-1333                 |
| Warren County Non-Emergency Dispatcher                         | 513-695-2525                 |
| Warren County Sheriff                                          | 513-695-1280                 |
| <b><u>NATIONAL RUNAWAY SWITCHBOARD</u></b>                     | 800-786-2929                 |
| <b><u>NATIONAL SUICIDE PREVENTION LIFELINE</u></b>             | 800-273-8255                 |
| <b><u>WCBDL Emergency Crisis Line</u></b>                      | 800-800-6847                 |
| Emergency Crisis Line                                          |                              |

## ALCOHOLISM/SUBSTANCE ABUSE

|                                                                       |              |
|-----------------------------------------------------------------------|--------------|
| <b><u>CRISIS/SUICIDE HOTLINE</u></b>                                  | 877-695-6333 |
| 24-Hour Mental Health, Substance Abuse and Suicide Crisis Line        |              |
| <b><u>SOLUTIONS COMMUNITY COUNSELING &amp; RECOVERY CENTERS</u></b>   |              |
| Kingsview Drive, Lebanon                                              | 513-228-7800 |
| Lebanon                                                               | 513-695-1357 |
| Mason                                                                 | 513-398-2551 |
| Springboro                                                            | 937-746-1154 |
| Warren County Office                                                  | 800-932-3366 |
| <b><u>WARREN OUTPATIENT</u></b>                                       | 513-932-4337 |
| Lebanon                                                               | 513-695-1357 |
| Mason                                                                 | 513-398-2551 |
| Springboro                                                            | 937-746-1154 |
| <b><u>SALVATION ARMY ADULT REHABILITATION CENTER</u></b>              |              |
| Cincinnati                                                            | 513-351-3457 |
| Dayton                                                                | 937-461-2769 |
| <b><u>SAMHSA-Substance Abuse Mental Health Treatment Referral</u></b> | 800-662-4357 |

## BLIND

|                                                                          |                              |
|--------------------------------------------------------------------------|------------------------------|
| <b><u>BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED</u></b>               |                              |
| Vocational Rehabilitation                                                | 513-852-3223 or 800-686-3323 |
| <b><u>CINCINNATI ASSOCIATION FOR THE BLIND AND VISUALLY IMPAIRED</u></b> | 513-221-8558                 |
| <b><u>CLOVERNOOK CENTER FOR THE BLIND AND VISUALLY IMPAIRED</u></b>      | 513-522-3860 or 888-234-7156 |

## CHILDCARE

|                                            |              |
|--------------------------------------------|--------------|
| <b><u>4C... FOR CHILDREN</u></b>           |              |
| Cincinnati                                 | 800-256-1296 |
| Warren County                              | 513-221-0033 |
| <b><u>DEPARTMENT OF HUMAN SERVICES</u></b> | 513-695-1447 |

## CLOTHING

## FOOD STAMPS &amp; MEALS/WIC

|                                                     |              |
|-----------------------------------------------------|--------------|
| <b><u>FOOD STAMPS</u></b>                           | 513-695-1420 |
| <b><u>ELDERLY SERVICES HOME DELIVERED MEALS</u></b> |              |
| Age 60+ and Homebound Intake                        | 513-695-2271 |
| <b><u>WIC-WOMEN, INFANTS, &amp; CHILDREN</u></b>    | 513-695-1217 |
| Franklin                                            | 937-746-9490 |

## HEALTH SERVICES

|                                                       |                              |
|-------------------------------------------------------|------------------------------|
| <b><u>ABILITIES FIRST</u></b>                         | 513-423-9496                 |
| Outpatient Pediatric Therapies                        | 800-378-8612                 |
| <b><u>AMERICAN CANCER SOCIETY</u></b>                 | 888-227-2345                 |
| <b><u>ARTHRITIS FOUNDATION</u></b>                    | 513-271-4545                 |
| <b><u>ATRIUM MEDICAL CENTER - Main Number</u></b>     | 513-424-2111                 |
| Emergency Department                                  | 513-420-5017                 |
| <b><u>BETHESDA MEDICAL CENTER - ARROW SPRINGS</u></b> |                              |
| Emergency Department                                  | 513-282-7200                 |
| Main Number                                           | 513-282-7000                 |
| <b><u>CHILD ADVOCACY CENTER</u></b>                   | 513-261-6031                 |
| <b><u>EPILEPSY FOUNDATION</u></b>                     | 513-721-2905 or 877-804-2241 |
| <b><u>ELDERLY SERVICES</u></b>                        |                              |
| For the Qualifying Elderly Intake                     | 513-695-2271                 |
| <b><u>HELP ME GROW (Birth-3yrs.)</u></b>              | 513-695-2900                 |
| <b><u>MEDICAID</u></b>                                | 513-695-1420                 |
| <b><u>OHIO MEDICAID</u></b>                           | 800-324-8680                 |
| <b><u>VINEYARD CLINIC - FRANKLIN</u></b>              | 937-557-1006                 |
| <b><u>WARREN COUNTY HEALTH DEPARTMENT</u></b>         | 513-695-1228                 |
| Adult Care Clinic                                     | 513-695-1229                 |
| Bureau Children with Medical Handicaps                | 513-695-1535                 |
| Pre-Natal                                             | 513-695-1262                 |
| Family Planning/STD/HIV                               | 513-695-1263                 |
| Immunization/Child Health/Vision Screening            | 513-695-1468                 |
| Vital Statistics-Environmental Health                 | 513-695-1220                 |
| Health Educator/Public Information Officer            | 513-695-2475                 |
| Franklin Health Department                            | 937-746-1769                 |
| <b><u>WOMEN'S CENTER (Pre-Natal Ultrasounds)</u></b>  | 513-934-1777                 |

## HEARING IMPAIRED

|                                  |                            |
|----------------------------------|----------------------------|
| <b><u>OHIO RELAY SERVICE</u></b> | Dial 7-1-1 or 800-750-0750 |
|----------------------------------|----------------------------|

## HOMELESS/HOUSING

|                                                                |              |
|----------------------------------------------------------------|--------------|
| <b><u>ABUSE &amp; RAPE CRISIS SHELTER OF WARREN COUNTY</u></b> | 513-695-1107 |
| <b><u>HOME FOR LIFE</u></b>                                    | 513-423-5433 |
| <b><u>INTERFAITH HOSPITALITY NETWORK OF WC</u></b>             | 513-934-5250 |
| <b><u>METROPOLITAN HOUSING AUTHORITY</u></b>                   | 513-695-3380 |
| <b><u>NEW HOUSING OHIO</u></b>                                 | 513-228-1801 |
| <b><u>WARREN COUNTY EMERGENCY SHELTER</u></b>                  |              |
| "Bernie's Place" Temporary Emergency Shelter                   | 513-494-2307 |

## HOME OWNERSHIP

|                                                    |                              |
|----------------------------------------------------|------------------------------|
| <b><u>LIFESPAN HOUSING COUNSELING</u></b>          | 888-597-2751                 |
| <b><u>TRI-STATE HABITAT FOR HUMANITY</u></b>       | 513-942-9211 or 866-284-5387 |
| <b><u>WARREN COUNTY BALANCED HOUSING CORP.</u></b> | 513-695-2266                 |

## LEGAL COUNSELING

|                                                 |                              |
|-------------------------------------------------|------------------------------|
| <b><u>ABUSE &amp; RAPE CRISIS ADVOCATES</u></b> | 513-695-1113                 |
| <b><u>CIVIL PROTECTION ORDER ASSISTANCE</u></b> | 513-695-1886                 |
| <b><u>LEGAL AID SOCIETY</u></b>                 | 513-241-9400 or 800-582-2682 |

**FIRST BAPTIST CHURCH CLOTHING MINISTRY***Located in Basement of Franklin Area Community Services***GOODWILL EASTER SEALS MV - LEBANON****LEBANON FREE CLOTHING STORE****NEW2YOU THRIFT STORE - MASON****OHIO VALLEY GOODWILL - LEBANON****SALVATION ARMY - SOUTH LEBANON****SECOND TIME SHOP - ST. PAUL LUTHERAN - FRANKLIN****ST. VINCENT DePAUL MASON THRIFT STORE****VINEYARD DOWNTOWN HELP CENTER - FRANKLIN****COUNSELING****ABUSE & RAPE CRISIS SHELTER OF WARREN COUNTY**

Batterer's Intervention/Women Who Use Violence Groups

Individual/Group Trauma Counseling (S.O.A.R.)

**ARTHRITIS FOUNDATION, INC.****CANCER FAMILY CARE, INC.****COMMUNITY PREGNANCY CENTER**

Franklin Office

**COMPREHENSIVE COUNSELING SERVICE****CRISIS/SUICIDE HOTLINE***24-Hour Mental Health, Substance Abuse and Suicide Crisis Line***LIFESPAN BEHAVIORAL HEALTH COUNSELING**

Mason Office

**SOLUTIONS COMMUNITY COUNSELING & RECOVERY CENTERS**

Warren County Office

Kingsview Drive, Lebanon

Lebanon

Mason

Springboro

**NEW REFLECTIONS COUNSELING****WARREN OUTPATIENT****WOMEN'S CENTER - LEBANON****COUNTY GOVERNMENT-TOLL FREE****TOLL FREE WHEN CALLING FROM:**

Cincinnati

Dayton/Springboro

Franklin/Middletown

Lebanon/Mason/Waynesville

Southeastern Warren County

**DISABLED****ABILITIES FIRST****BUREAU OF VOCATIONAL REHABILITATION**

Toll Free Number

**WARREN COUNTY BOARD OF DD DEVELOPMENTAL DISABILITIES**

Adult Services - Deerfield Center

Crisis Hotline

Early Intervention

Adult Services - PSU Facility

Service &amp; Support Administration (Intake)

**SOCIAL SECURITY****DRIVER'S LICENSE****LICENSE BUREAUS**

Franklin

Lebanon

Mason

**DRIVER'S LICENSE EXAM STATION****EDUCATION****ADULT BASIC LITERACY EDUCATION (ABLE/GED)****AMERICAN RED CROSS, WARREN COUNTY OFFICE**

To Register for Classes

**ARCS - Rape and Domestic Violence Prevention****OSU EXTENSION-WARREN COUNTY****SINCLAIR COMMUNITY COLLEGE****INCREDIBLE YEARS FAMILY LIFE PROGRAM****WC ADULT NEW READERS****WC CAREER CENTER**

Main Campus

South Campus

Adult &amp; Community Education/Workforce Development Div.

**WC EDUCATION SERVICE CENTER****WCCS EARLY LEARNING CENTERS (HEAD START)****PRO SENIORS, INC.**

Legal Rights Advocates for Age 60+

**LOW INCOME/ELDERLY HOME REPAIR****PEOPLE WORKING COOPERATIVELY, INC.****WCCS, INC. H.O.M.E.**

Toll Free Number

**MENTAL HEALTH****CRISIS/SUICIDE HOTLINE***24-Hour Mental Health, Substance Abuse and Suicide Crisis Line***LINDNER CENTER OF HOPE**

4673 or

**MENTAL HEALTH AMERICA OF No.Ky and S.W. OHIO****COMPEER & Social Recreation****MHA Support Group Clearinghouse****SOLUTIONS COMMUNITY COUNSELING & RECOVERY CENTERS**

Kingsview Drive, Lebanon

Warren County Office

Lebanon

Mason

Springboro

**NATIONAL ALLIANCE ON MENTAL ILLNESS**

NAMI Warren County

**PUBLIC ASSISTANCE****CHILD SUPPORT ENFORCEMENT AGENCY**

From Outside Local Area Only

*24/7 Anonymous Tip Hotline***SUPPORT ENFORCEMENT TRACKING SYSTEM****DEPARTMENT OF HUMAN SERVICES****OHIO BENEFIT BANK***The Ohio Benefit Bank is a web-based program that uses trained staff and volunteers to assist consumers with free tax preparation assistance and access to potential public benefits.***RECYCLING/ENVIRONMENT****WC SOLID WASTE MANAGEMENT DISTRICT****HAMILTON COUNTY DEPT. OF ENVIRONMENTAL SERVICES****Southwest Ohio Air Quality Agency**

24-Hour Response Hotline

24-Hour Air Quality Index (Recorded Message)

**RESPIRE CARE***Respite care provides a break for family member caregivers from the continual care of the chronically ill or disabled.***ADULT DAY SERVICES, OTTERBEIN-LEBANON****ELDERLY SERVICES - Intake****SENIOR INDEPENDENCE, FRANKLIN/CONOVER****WC BOARD OF DD FAMILY SUPPORTS****SENIOR PROGRAMS****741 SENIOR CENTER****CONGREGATE MEALS (Noon Meals Provided for Seniors 60+)**

Franklin Sherman Glen

Lebanon-Station Hill

Morrow-Earl Maag Center

741 Senior Center

South Lebanon-Union Village

**DEARDOFF SENIOR CENTER-FRANKLIN****ELDERLY SERVICES - Intake & Assessment****MEDICARE****SOCIAL SECURITY****SUPPORTIVE SERVICES****TRIHEALTH SENIORS HEALTH - Main Number**

Navigator for Senior Services - Free Health Information and Referral Services

Senior Link - Medical, Rehabilitative, Social and Personal Care

Lifeline and Home Connections - Personal Emergency Response and Home Safety Services

Seniority - Free Membership Program with Events, Classes and Discounts

**TRANSPORTATION****ELDERLY SERVICES MEDICAL TRANSPORTATION AGE 60+**

Intake

**FRANKLIN TOWNSHIP SENIORS' BUS - M-F 8:15AM-4PM - AGE 60+**

Franklin, Carlisle, Franklin Twp., 24-Hour Notice

|                                                                    |                 |                                                                     |              |
|--------------------------------------------------------------------|-----------------|---------------------------------------------------------------------|--------------|
| <u>WORKFORCE ONE</u>                                               | 513-695-1130    | <u>WCOS, INC., SENIOR TRANSPORTATION - M-F 8AM-4:30PM - AGE 60+</u> |              |
| Workforce Development Classes                                      |                 | <i>Seniors 60+, Living Independently</i>                            | 513-695-2222 |
| <b>EMPLOYMENT</b>                                                  |                 |                                                                     |              |
| <u>ABILITIES FIRST</u>                                             | 513-423-9496 or | 800-378-8612                                                        |              |
| <u>BUREAU OF VOCATIONAL REHABILITATION</u>                         |                 | 513-942-8909                                                        |              |
| Toll Free Number                                                   |                 | 800-686-9506                                                        |              |
| <u>WARREN COUNTY BOARD OF DD</u>                                   |                 |                                                                     |              |
| <u>ADULT SERVICES - Community Employment Dept.</u>                 |                 | 513-695-9200                                                        |              |
| <u>MATURE WORKERS PROGRAM</u>                                      |                 | 937-226-1513                                                        |              |
| <i>Paid Training for Ages 55+</i>                                  |                 |                                                                     |              |
| <u>WORKFORCE ONE OF WARREN COUNTY</u>                              |                 | 513-695-1130                                                        |              |
| <u>Veteran Services</u>                                            |                 | 513-695-2317                                                        |              |
| <u>WCOS, INC. FAMILY SERVICES</u>                                  |                 |                                                                     |              |
| <u>Employment Specialist</u>                                       |                 | 513-695-2238                                                        |              |
| <b>FOOD PANTRIES/FINANCIAL ASSISTANCE</b>                          |                 |                                                                     |              |
| <u>CONSUMER CREDIT COUNSELING SERVICE</u>                          |                 |                                                                     |              |
| (APPRISEN)                                                         |                 | 513-366-4500                                                        |              |
| <u>FAITH EMERGENCY SERVICES &amp; FAITH MINISTRIES</u>             |                 |                                                                     |              |
| (Mason/Deerfield Twp.)                                             |                 |                                                                     |              |
| Mason United Methodist Church                                      |                 |                                                                     |              |
| 6315 Mason-Montgomery Rd.                                          |                 | 513-459-8509                                                        |              |
| Food, Financial Assistance: Thurs. 1-3PM                           |                 |                                                                     |              |
| <u>FAMILY SERVICES OF WARREN COUNTY COMMUNITY SERVICES</u>         |                 | 513-695-2100                                                        |              |
| <i>Financial Assistance by Appointment</i>                         |                 |                                                                     |              |
| <u>FRANKLIN AREA COMMUNITY SERVICES</u>                            |                 |                                                                     |              |
| <i>(Franklin, Carlisle, Springboro)</i>                            |                 |                                                                     |              |
| 345 S. Main Street                                                 |                 | 937-746-7791                                                        |              |
| M-F 12-3PM, W 5-7PM Financial Assistance: M, W, F 12-2PM           |                 |                                                                     |              |
| <u>KINGS LOCAL PANTRY &amp; COMMUNITY SERVICE</u>                  |                 |                                                                     |              |
| <i>(Kings School District)</i>                                     |                 |                                                                     |              |
| 10 N. High Street, South Lebanon                                   |                 | 513-494-2692                                                        |              |
| M, W, F 8:30AM-11:30AM                                             |                 |                                                                     |              |
| <u>LEBANON FOOD PANTRY &amp; COMMUNITY SERVICES</u>                |                 |                                                                     |              |
| (Lebanon School District)                                          |                 |                                                                     |              |
| 190 New Street, Lebanon                                            |                 | 513-228-2555                                                        |              |
| M, W, F 9AM-12PM, W 6-8PM                                          |                 |                                                                     |              |
| <u>LIFESPAN DEBT MANAGEMENT/HOUSING COUNSELING</u>                 |                 | 513-868-9220                                                        |              |
| Toll Free                                                          |                 | 888-597-2751                                                        |              |
| <u>LITTLE MIAMI COMMUNITY SERVICES</u>                             |                 |                                                                     |              |
| (Little Miami School District)                                     |                 |                                                                     |              |
| 4766 Whitacre Dr.                                                  |                 | 513-899-4802                                                        |              |
| M & F 9AM-12PM                                                     |                 |                                                                     |              |
| <u>MASON FOOD PANTRY</u>                                           |                 |                                                                     |              |
| (Mason School District)                                            |                 |                                                                     |              |
| M 6:30-7:30PM, W 9:30-11AM                                         |                 | 513-754-0333                                                        |              |
| <u>SALVATION ARMY - SOUTH LEBANON</u>                              |                 | 513-494-1911                                                        |              |
| Pike & Main, M-F 10AM-4PM, Sat. 10AM-2PM, Closed Thurs.            |                 |                                                                     |              |
| <u>SPRINGBORO COMMUNITY ASSISTANCE CENTER (SCAC)</u>               |                 |                                                                     |              |
| (Springboro School District)                                       |                 |                                                                     |              |
| 80 W. State Street                                                 |                 | 937-572-6488                                                        |              |
| Food, Limited Financial Assistance every other Tues. 4:45PM-6:15PM |                 |                                                                     |              |
| <u>WAYNE TWP. COMMUNITY AID/FOOD PANTRY</u>                        |                 |                                                                     |              |
| St. Mary's Episcopal Church                                        |                 |                                                                     |              |
| 107 S. Third Street                                                |                 | 513-897-2435                                                        |              |
| <u>WC DEPARTMENT OF HUMAN SERVICES</u>                             |                 | 513-695-1430                                                        |              |
| PRC - Prevention Retention Contingency                             |                 |                                                                     |              |